



Metro Travel Ltd.

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IMPORTANT NOTICE

- 1.) Please check the details on your documents carefully when you receive them. Call if you have any questions.
- 2.) RECONFIRMATIONS: Domestic: We recommend that you reconfirm all flights prior to departure and at each point of stopover. This will give the airline the opportunity to keep you advised of any changes which may have occurred in your flight.
International: You must reconfirm continuing or return reservations at least 72 hours prior to flight time at each point of stopover or your reservations will be automatically cancelled.
- 3.) CHECK IN: We suggest the following check-in times. Domestic: 1 hour prior to departure. International: 2 hours prior to departure, or as noted in the remarks section on the front side of your itinerary. Should there be a difference between the two check-in recommendations, the earlier check-in time will apply.
Note: Check-in later than these times could result in denied boarding.
- 4.) OVERBOOKING: Airline flights may be overbooked. A person denied boarding on a flight may be entitled to a compensatory payment. The rules for denied boarding compensation are available at all ticket counters.
- 5.) CHANGES OR CANCELLATIONS: To change or cancel your flight itinerary, call this travel agency or the airline you are scheduled to take. If cancelling, return the unused tickets to us for credit or refund. Most special, excursion, and discount tickets have various travel restrictions and may have a penalty for change or cancellation. Be sure you understand these restrictions, If you change your plans enroute, ask the airline to apply the value of your unused ticket toward the purchase of a new ticket. If a refund is due, obtain a receipt from the airline. If you are holding guaranteed hotel reservations which you may wish to cancel, notify the hotel as soon as possible. Deposits and prepayments are subject to the hotel's cancellation policy.
- 6.) INSURANCE: Airline and other travel suppliers' insurance for baggage have limited liability. Your personal insurance may not adequately cover losses incurred by cancellation, accident, illness or stolen or damaged property. We strongly urge you to purchase additional insurance offered to you.
- 7.) PREPAID TICKETS: If your travel arrangements involve a request for prepaid airline tickets, picked up by the passenger at an airline ticket counter, please note that most carriers require a mandatory non-refundable service charge. We appreciate your understanding of this charge imposed by the airline and not by our office, in order to provide this service.

DISCLOSURE NOTICE

This agency is acting as a mere agent for (SUPPLIERS) (identified on the accompanying documents) in selling travel-related services, or in accepting reservations or bookings for services that are not directly supplied by this travel agency (such as air and ground transportation, hotel accommodations, meals, tours, cruises, etc.).

This agency, therefore, shall not be responsible for breach of contract or any intentional or careless actions or omissions on part of such suppliers, which result in any loss, damage, delay, or injury to you or your travel companions or group members. Unless the term "guaranteed" is specifically stated in writing on your tickets, invoice, or reservation itinerary, we do not guarantee any of such suppliers' rates, bookings, reservations, connections, scheduling, or handling of personal effects.

Travel agent shall not be responsible for any injuries, damages, or losses caused to any traveler in connection with terrorist activities, social or labor unrest, mechanical or construction failures or difficulties, diseases, local laws, climatic conditions, criminal or abnormal conditions or developments, or any other actions, omissions, or conditions outside the travel agent's control.

Traveler assumes complete and full responsibility for, and hereby releases the agent from any duty of, checking and verifying any and all passport, visa, vaccination, or other entry requirements of each destination, and all safety or security conditions, at such destinations, during the length of the proposed travel.

For information concerning possible dangers at international destination, contact the Travel Advisory Section of Canadian External Affairs. For medical information, call the Public Health Service. By embarking upon his/her traveler voluntarily assumes all risks involved in such travel, whether expected or unexpected. Traveler is hereby warned of such risks, and is advised to obtain appropriate insurance coverage against them

Traveler's retention of tickets, reservations, or bookings after issuance shall constitute as consent to the above, and an agreement on his/her part convey the contents hereto to his/her travel companions or group members.